




Hearing Health Program

A special offer for CDPHP® members from Hearing Care Solutions

All CDPHP Members Receive:

- ▶ Hearing aids at four technology levels—Entry Level to Premium—at a savings of up to 68 percent.
- ▶ Six major manufacturers to choose from.
- ▶ Two-year supply of batteries (up to 128 cells).
- ▶ Three-year warranty, including loss, damage, and repair (a deductible applies to all warranties).
- ▶ No-interest financing available for 12 months for qualified applicants.
- ▶ All sizes and styles of aids available.
- ▶ 60-day hearing aid evaluation period.
- ▶ In-office service with your provider at no charge for one year after purchase, including routine visits and in-office repairs with the original provider.



In 2016, the HCS program saved CDPHP members an average of \$1,937 per instrument.

Call **1-866-344-7756** to schedule your hearing exam today!

Hearing Aid Pricing and Technology

Hearing Aid Features	Retail*	Cost for CDPHP Members Through HCS	Savings
Premium – up to 36 channels, 6 programs Best for: <ul style="list-style-type: none"> ▶ Smartphone owners*, streaming capabilities ▶ Automatic adjustment, intelligent processing ▶ Highest sound quality, best audio experience ▶ Excessive ambient noise, adaptive and wind noise reduction ▶ Situational adjustment 	\$4,200	\$1,375 - \$1,550	68%
Advanced – up to 24 channels, 5 programs Best for: <ul style="list-style-type: none"> ▶ Active lifestyles ▶ Customized settings, remote control function ▶ Background noise, reduces loud sounds ▶ Automatic adjustment, speech enhancement ▶ Advanced feedback reduction 	\$2,800	\$995 - \$1,150	65%
Superior – up to 8 channels, 2-4 programs Best for: <ul style="list-style-type: none"> ▶ Noise reduction, minimizes whistling ▶ Small gatherings, shopping and outings 	\$1,800	\$750 - \$825	58%
Entry – up to 3 channels, 2-4 programs Best for: <ul style="list-style-type: none"> ▶ Quiet situations, easy listening ▶ Manual adjustment 	\$1,000	\$675	33%

HCS proudly offers our own brand of hearing aids that include our normal package plus a 4 year warranty. Call 1-866-344-7756 or visit www.hearingcaresolutions.com to learn more.

*The member is responsible for any excess over the benefit or reimbursement amount for these products. If an instrument requires ear molds, there is a separate charge of \$60 per ear. Please pay the provider directly for the cost of ear molds. *Additional device may be required for smartphone connection. Average retail prices may vary depending on region.*

CDPHP complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATTENTION: If you speak a non-English language, language assistance services, free of charge, are available to you. Call 1-888-248-6522 (TTY: 711). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-248-6522 (TTY: 711). 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-248-6522 (TTY: 711)





Discrimination is Against the Law

Capital District Physicians' Health Plan, Inc. (CDPHP®) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. CDPHP does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

CDPHP:

- ▶ Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - » Qualified sign language interpreters
 - » Written information in other formats (large print, audio, accessible electronic formats, other formats)
- ▶ Provides free language services to people whose primary language is not English, such as:
 - » Qualified interpreters
 - » Information written in other languages

If you need these services, contact the CDPHP Civil Rights Coordinator.

If you believe that CDPHP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: CDPHP Civil Rights Coordinator, 500 Patroon Creek Blvd., Albany, NY 12206, 1-844-391-4803 (TTY/TDD: 711), Fax (518) 641-3401. You can file a grievance by mail, fax, or electronically at <https://www.cdphp.com/customer-support/email-cdphp>. If you need help filing a grievance, the CDPHP Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019 (TDD 1-800-537-7697).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Multi-language Interpreter Services



ATTENTION: If you speak a non-English language, language assistance services, free of charge, are available to you. Call 1-888-248-6522 (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-248-6522 (TTY: 711)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-248-6522 (TTY: 711)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-248-6522 (телетайп: 711)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-888-248-6522 (TTY: 711)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-248-6522 (TTY: 711)번으로 전화해 주십시오.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-888-248-6522 (TTY: 711)

טפּור. לאצפּא וּפּ יירפּ סעסיוורעס פּליה דאַרפּש קייא ראפּ נאָהראפּ נענעז, שידיא טדער ריא ביוא: מאזקרעמפּיוא 1-888-248-6522 (TTY: 711).

লক্ষ্য করুনঃ যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন ১-৮৮৮-২৪৮-৬৫২২ (TTY: 711)।

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-888-248-6522 (TTY: 711).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-888-248-6522 (رقم هاتف الصم والبكم: 117)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-248-6522 (ATS : 711).

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-888-248-6522 (TTY: 711)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-248-6522 (TTY: 711).

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-888-248-6522 (TTY: 711)

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-888-248-6522 (TTY: 711)