

IT'S GOOD TO KNOW MEETING YOUR NEEDS

The Care Management team is comprised of nurses and social workers that work closely with your physician, nurse and other members of the interdisciplinary team. They coordinate patient care needs, prepare you for a safe discharge, and make referrals to community resources as needed for your continuum of care.

Every patient at Saratoga Hospital will have a discharge plan. A discharge plan addresses the end of your hospital stay. If your stay is scheduled ahead of time, the planning may start before you arrive. If your hospital stay is not planned ahead, planning for discharge will start soon after you arrive.

In general, if your care and treatments have been concluded, you can expect that your discharge time will be 11:00 a.m. Please confirm your discharge time with your nurse or doctor and arrange your ride in advance. We will make every effort to have everything ready for your planned discharge time.



SARATOGA HOSPITAL

people you trust. care you deserve.

IT'S GOOD TO KNOW

CARE MANAGEMENT RESOURCE GUIDE



SARATOGA HOSPITAL

people you trust. care you deserve.

DIRECTORY OF ASSISTANCE

The Care Management Department is dedicated to the mission, vision and core values of Saratoga Hospital. This roster of service agencies in Saratoga County and beyond is offered as a directory of assistance available in our community and surrounding areas. These organizations can aid in meeting patient needs,

respond to inquiries, or provide guidance. Saratoga Hospital neither endorses these providers nor assumes responsibility for services or care rendered by them. If you have any concerns about your post-hospital needs, please discuss them with your care management representative, or contact 583-8473.

Acute Rehabilitation Hospitals

Glens Falls Hospital.....Glens Falls 926-2000
SunnyviewSchenectady. 382-4500

Adult Day Care Programs

CWI Adult Day CareGlens Falls 793-0247
The Eddy (Daybreak).....Rensselaer 436-4302
Schuyler Ridge.....Clifton Park 371-1400
The Terrace at Glen Highland
MeadowsQueensbury 832-7864
Washington Center.....Argyle. 638-8274
Wesley EvergreenSaratoga Springs. . . . 691-1445

Adult Homes & Independent/Assisted Living Facilities

Beacon Point 371-2200
Brookdale at Colonie Manor 783-8695
Cook Adult Home 664-8014
Embury Apts. 587-3300
The Glen @ Highland Meadows 832-7800
Home of the Good Shepherd, Malta 581-2800
Home of the Good Shepherd, Moreau 792-1000
Home of the Good Shepherd, Saratoga (390 Church) . . . 584-3317
Home of the Good Shepherd, Saratoga (400 Church) . . 450-7360
Home of the Good Shepherd, Wilton 580-0702
The Landing of Queensbury. 793-5556
Pine Manor 885-8585
Pleasant Valley 638-8274
Prestwick Chase 584-7766
Sun Haven Manor 885-6514
Woodlawn Commons 587-4100

(Check telephone book Yellow Pages under "Adult Care")

Adult Protective Services (APS) 884-4159

**Adult & Senior Center of Saratoga
Community Connections Program** 584-1021

Alliance for Positive Health (AIDS Council of NENY) 434-4686

Alcohol & Substance Abuse Services
Saratoga County 587-8800
(SPARC) Saratoga 885-6884
Conifer Park 793-7273

Alzheimer's Association of Northeastern NY 867-4999

American Association for the Blind 463-1211

American Cancer Society 800-227-2345
*Transportation, Education Sessions, Reach for Recovery, Other
Community Resources*

American Diabetes Association - Albany 218-1755
Outpatient nutrition/Diabetes education 580-2481

American Red Cross 792-6545
Blood supply services, telecare, friendly visitor program

Backstretch Employee Service Team (BEST). 587-3720

Bereavement Counseling (Hospice) 581-0800

Birthright(formula, clothing) 1-800-550-4900
Local 885-4117

Cancer Services Program 580-2132
*No Cost Breast, Cervical, Colorectal Screening
and Prostate Education for the uninsured*

Cardiac Rehabilitation. 583-8383
6 Care Lane, 2nd Floor, Saratoga Springs

**Catholic Charities of Saratoga/
Warren/Washington Counties** 587-5000
Counseling, advocacy, information and referral

Center For Problem Gambling 462-6531

Certified Home Health Agencies (CHHA)
*Nursing services, physical therapy, occupational therapy,
Speech therapy, nutritional and social work services*
Columbia County Dept. of Health 828-3358
Fax 671-6737
Community Health Center 762-8215
Fax 708-6260
Eddy Visiting Nurse Association. 274-6200
Fax 274-6927
Fort Hudson Visiting Nurse Assoc. 747-8456
Fax 681-3071
HCR Home Care Services 636-5726
Kindred at Home (formerly Gentiva) 1-800-280-8202
Fax 1-888-999-4558
Visiting Nurse Assoc. Home Health. 489-2681
Fax 458-2630
Visiting Nurse Service of NENY. 382-8050
Fax 377-1089

DIRECTORY OF ASSISTANCE

Warren County Health Services	761-6415
Fax	761-6562
Washington County Public Health	746-2400
Fax	746-2410

Licensed Home Health Agencies/Private Pay & Other Support Services

Adept Health Care Services	271-1055
All Metro	426-0283
Concepts of Health Care	885-2020
Greater Adirondack Home Aides	926-7070
Home Helpers and Direct Link	584-5885
Home Instead Senior Care	580-1042
Home Health Care Partners	842-6718
Interim Health Care	798-6811
Living Resources	867-8767
Nurse Core	438-3900
Senior Solutions	584-1200
Visiting Angels	389-2999

CHF Clinic (Saratoga Cardiology) 587-7625

Child Protective Services (CPS) 884-4152
Child Abuse State Hotline 1-800-342-3720

Coumadin Clinic 693-0143
Saratoga Cardiology Associates, Care Lane, Saratoga Springs

Dental Clinic
Ellis Hospital (*Takes straight Medicaid*) 382-2270
Saratoga Community Health Center 886-5600

Department of Social Services (DSS)
Albany County DSS 447-7300
Fulton County DSS 736-5600
Saratoga County DSS (Medicaid) 884-4148
Schenectady County DSS 388-4400
Warren County DSS 761-6300
Washington County DSS 746-2300

Domestic Violence Referrals 583-0280
Emergency HOTLINE 584-8188

Durable Medical Equipment Companies & (*)Infusion Services
Provide oxygen setups, hospital beds, commodes, walkers, etc. for home use.
Advanced Care (*) 218-1772
American Home Patient 452-7017
American Homecare Supply 1-800-834-4311
Anthem (*) 690-1060
Apria Health Care (*) 452-4951
Coram Healthcare (*) 689-2900
Edge Park (ostomy supplies) 1-800-321-0591
Empire Home Infusion (*) 899-8103
Hometown Healthcare 328-0075
Lincare (Queensbury) 812-0200
Lincare (Johnstown) 773-4086
Lincare (Latham) 782-7770
Northeast Home Medical 271-9600

O2 Solutions 373-0202
PA Medical Supply 745-0995
Prime Care 456-6192
Proc Air 664-6654
Upstate Infusion Center 407-2316

Economic Opportunity Council 288-3206

Elderly Pharmaceutical Insurance Coverage (EPIC)
New York State Pharmaceutical Insurance Coverage 1-800-332-3742

Food Stamps 884-4155

Four Winds Hospital 584-3600

Health Insurance Navigation Program 580-2021
1-888-242-1418

HealthSource (*Find a physician*) 580-2450

Hearing Loss Association of America (Albany) 488-8268

Health and Fitness Gym (6 Care Lane, 2nd Floor) 583-8383

Home delivered meals - New Orders 363-4020
Home delivery to those over age 60

Hospice-Saratoga 581-0800
Supportive care for families and friends of terminally ill patients

Legal Aid Society 587-5188

Medic Alert 1-800-432-5378

Medicaid Transportation 1-855-852-3292

Mollie Wilmot Radiation/Oncology Center 580-2800

New York Connects 800-342-9871
This program connects people to the information, assistance and services in the Community.

Northeast Assoc. for the Blind 463-1211

Nursing Facilities in Saratoga County
Saratoga Center for Nursing & Rehabilitation 885-2288
Schuyler Ridge 371-1400
Wesley Health Care 587-3600

Office for the Aging 884-4100
EISIP-Expanded In-home Services for the Elderly Senior Citizens Housing (Income Based)

Pharmacies (Local)
CVS Pharmacy
Congress St. Saratoga 587-3098
Wilton 584-4021

DIRECTORY OF ASSISTANCE

- Hannaford Pharmacy**
Milton 885-4672
Wilton - Weibel Ave. 587-0681
- Price Chopper/Market 32 Pharmacy**
Malta 899-6063
Wilton - Rt. 50 583-3697
- Rite Aid**
Saratoga Springs - West Ave 587-0721
Ballston Ave. 587-3050
Wilton - Rt. 50 587-2202
- Stones Pharmacy**
Lake Luzerne 696-3214
- Target**
Wilton - Rte. 50 266-0578
- Walgreens**
Wilton - Rte. 50 580-8850
- Walmart**
Wilton - Rte 50. 581-9195
- Phillips Lifeline** 1-800-635-6156
- Primary Care Centers - Saratoga Hospital Medical Group**
Galway 882-6955
Milton 289-2720
Saratoga Springs 584-7361
Schuylerville 695-3668
Wilton 886-5800
- Pulmonary Rehab** (6 Care Lane, 2nd Floor) 583-8383
- Rape Crisis Hotline** 587-2336
- Reach for Recovery** 1-800-ACS-2345 (1-800-227-2345)
- Regional Therapy Center
of Saratoga Hospital** (All Locations) 583-8383
*Physical, Occupational and Speech Therapy
Washington St., Care Lane, The Springs on Weibel Avenue,
Malta Commons, Milton Health Center*
- Respite Care**
Temporary relief for the caregivers of the elderly or chronically ill.
Beacon Pointe Memory Care 371-2200
Brookdale at Colonie Manor 783-8695
Heritage House 274-4125
Terrace at the Glen Hiland Meadows 832-7864
Veteran's Admin. Medical Center
(Veterans only) 626-6029
- Rubin Dialysis Centers**
Clifton Park 831-6700
Saratoga 587-1919
Troy 271-0702
- Saratoga Center for the Family** 587-8008
Counseling services for children, parents, teens and families.
- Saratoga Community Health Center** 886-5600
24 Hamilton Street, Saratoga Springs
Primary Care, Dental Care, Behavioral Health Services
- Saratoga County Mental Health Center** 584-9030
- Southern Adirondack Independent Living Center (SAIL)**
Ballston Spa 584-8202
Queensbury 792-3537
- Shelters**
Capital City Rescue Mission 462-0459
Joseph's House & Shelter (Troy) 272-2544
Schenectady Mission 346-2275
Shelters of Saratoga 581-1097
- Transportation**
A+ Meditrans 433-7433
Capital Land Tender Care – Wheelchair Van 438-8080
Empire Ambulance 272-1885
Empire Wheelchair Van 371-2888
Mohawk Ambulance – Wheelchair Van 374-5190
Safe Care Mobility 462-5923
Saratoga Capitaland Taxi 583-3131
Saratoga Taxi 584-3666 or 584-2700
Wellness Express Transportation 399-4624
Wheelchair Transit Connection 761-0019
Wheeler's Accessible Van 456-6351
- Treasures** 580-4200
Saratoga Hospital's Thrift Shop & Consignment Boutique
- United Way-Northeast Region** 211
*Call for free, confidential information on resources such as housing,
food, childcare, financial problems, etc.*
- Urgent Care Services (Urgent Care & Other Services)**
Malta Med Emergent Care 580-2626
Wilton Medical Arts 580-2273
- Veterans Service Agency (Saratoga County)** 884-4115
Glens Falls Outpatient Clinic 798-6066
Clifton Park Outpatient Clinic 383-8506
- WIC (Women, infants and children)** 288-3232
*Nutritional program for women, infants and children to Age 5.
Based on income eligibility.*
- Wound Healing Center** (Glens Falls Hospital) 926-1500